

TAKING CARE OF OUR EXCHANGE STUDENTS

ACADEMIC GUIDANCE

All incoming students are welcomed at their department (welcome-days, kick off, ...), sometimes individually, in other cases in groups. They are familiarized with the campus and the tutors and are informed about all practical and academic matters, relevant for their specific exchange period at Artevelde University College Ghent. Incoming students, who opt for a clinical placement, are offered the same tutoring during their internship as our regular students.

ACCOMMODATION - HOUSING

The housing service is operated by 'Student Facilities', the organisation of Artevelde University College Ghent that is responsible for the social services offered to the students.

Everything you need to know about finding and renting a room in Ghent can be read on <https://stuvohomes.arteveldehogeschool.be/registration/>

LANGUAGE COURSES

We are convinced that a successful integration of exchange students, certainly if they are involved in practical placements, also depends on their knowledge of the language and culture of their host country. Artevelde University College Ghent facilitates the possibility to participate in regular Dutch courses on different levels and at different dates. Some of our international programmes include a tailor-made 'language and culture course' integrated in the programme.

STUDENT CARD

During your exchange period at the Artevelde University College Ghent, you get a student card. Your student-card is the proof that you are an exchange-student at Artevelde University College Ghent and has to be used to pay for prints and copies at your campus. Outside the campus you can use your card at places where you can get student discounts (e.g. student-restaurants, libraries, movie theatres etc...). You have to fetch your card at Campus Hoogpoort at the central student administration, after having made an appointment. You will get detailed information on how and when to make an appointment during the introduction at your campus.

USER ACCOUNT

As almost all communication between staff and students and among students takes place via the digital learning platform and email, students are offered a user account to make use of these facilities during their stay.

INSURANCE

You only know the real value of insurance when you need it ... ! All exchange students need to be properly insured while they are studying at or undertaking practice organised by Artevelde University College Ghent. Exchange students need to have a health insurance, covering urgent medical costs in Belgium. Medical costs may occur unexpectedly and can be very high in Belgium.

All exchange students also need and a civil liability insurance that will cover claims if to blame for an accident that injures someone or damages another person's property.

Artevelde University College Ghent insures its officially registered (exchange) students automatically for accidents occurring during educational activities at the premises of the campuses and on the way from and to educational activities. If you are not able to check or arrange your own insurance or if you are not sure of the value of your insurance, Artevelde University College Ghent can help you to find insurance for the duration of your stay in Gent as an exchange student.

Questions? Contact our Insurance Office at verzekeringen@arteveldehs.be

SUPPORT CENTERS

All students are welcome to ask any kind of questions at the support centers. The staff guarantees information, advice and assistance for all aspects of student life: practical information, emotional and relationship problems, social-legal topics, sports and cultural activities, etc...

Contact us at sovoarte@arteveldehs.be

REGISTRATION AT THE MIGRATION OFFICE OF THE CITY OF GHENT

All foreign students have to report to the Migration Office of the host town or city. All information about the different procedures can be found on the following webpage:

www.studentingent.be (switch to English > requirements > your arrival in Ghent > registration at the City of Ghent) or <https://stad.gent/residencepermitstudent>

RENT A BICYCLE!

Ghent is a city where cycling is the most common means of transport for students. Let's say that a student without a bike is like a pub without beer. You can rent different kind of bikes (basic bikes, yellow bikes with gear, comfort bikes and even folding bikes) via 'De Fietsambassade' (

<https://fietsambassade.gent.be/en>)

PUBLIC TRANSPORT

Bus & Tram

Public transport in the city is well-organized. Buses and trams ride from early in the morning till late at night.

Train

In Ghent there are two railway stations: Gent Sint-Pieters (main station) and Gent Dampoort – which allow smooth access to the whole Belgian railway network. You can find more detailed information on www.b-rail.be

As a student you can travel by bus, tram and train at reduced student prices.

ESN GENT

The Erasmus Student Network (ESN) Gent organises parties, trips, cultural activities and much more throughout the academic year for international exchange students in the city of Ghent. You can subscribe their mailing list if you want to be up to date with all of their activities. You can also sign up for the ESN Buddy Program on their website. You can become a member of ESN Gent for only €8 during the welcome week, or €10 after the welcome week.

More info on <http://www.esngent.org/>